



Bart Sebastiaan Zanen

Date of birth: 09/01/2003 | **Nationality:** Dutch | **Phone number:** (+34) 674761307 (Mobile) |

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Whatsapp Messenger: <https://wa.me/34674761307> | **Address:** Barcelona, Spain (Home)

ABOUT ME

I have experience in hospitality, tourism, logistics, and software development. I did an internship as a software engineer at Rosepetal, where I helped improve their AI-driven quality control system by integrating the backend and contributing to the UX/UI design.

I also ran my own bike tour company in Barcelona, guiding visitors and managing bookings. I also worked at my family's bed and breakfast, assisting guests, cleaning rooms, and serving food. Additionally, I coordinated international hockey teams, handling transportation and schedules.

I am adaptable, good at problem-solving, and have strong customer service and technical skills.

WORK EXPERIENCE

 **ROSEPETAL** – SABADELL, SPAIN

SOFTWARE ENGINEER – 04/2024 – 01/2025

- Developed and improved software for AI-driven quality control in factories
- Optimized application performance and fixed software issues
- Assisted in testing and debugging to ensure software reliability
- Gained experience in industrial AI applications and software development

 **VILLA PARADISO** – BERGEN, NORWAY

Website <https://www.villaparadiso.no/>

WAITER – 05/2025 – CURRENT

- Communicated effectively with colleagues and customers despite language barriers
- Ensured a high standard of service and customer satisfaction
- Served food and beverages in a fast-paced environment

 **SELF EMPLOYED** – BARCELONA, SPAIN

Website www.bartinbarcelona.com

TOUR GUIDE – 05/2024 – 09/2024

- Led bike tours, sharing historical and cultural insights
- Managed bookings, payments, and customer inquiries
- Adapted tours to different group sizes and interests

 **MAS XIPRES** – BARCELONA, SPAIN

HOSPITALITY ASSISTANT – 2015 – 2024

- Welcomed and assisted guests, ensuring a comfortable stay
- Managed check-ins, check-outs, and customer inquiries
- Served food and maintained high cleanliness standards
- Cleaned and prepared rooms to meet hospitality standards
- Helped with reservations and general customer service

 **FIELDHOCKEYTRAVEL.COM** – SPAIN

TEAM COORDINATOR – 02/2023 – 02/2024

- Managed transportation logistics, including airport pickups and bus schedules
- Led international hockey teams on guided tours of Barcelona
- Communicated with drivers, venues, and organizers to avoid delays
- Provided assistance and recommendations to teams during their stay

● EDUCATION AND TRAINING

09/2021 – 01/2026 Barcelona, Spain
BACHELOR DEGREE IN COMPUTER SCIENCE Universitat Politècnica de Catalunya - Facultat d'Informàtica de Barcelona

Website <https://www.fib.upc.edu/en>

01/2025 – 06/2025 Bergen, Norway
ERASMUS EXCHANGE Universitetet i Bergen

Website <https://www.uib.no/>

2020 – 2021 Barcelona, Spain
TALENT PROGRAM "BOJOS PER LES NOVES TECNOLOGIES" Fundació Catalunya-La Pedrera

Website <https://www.fundaciocatalunya-lapedrera.com/en/mad-science/course/new-technologies>

09/2019 – 06/2021 Capellades, Spain
HIGH SCHOOL DIPLOMA INS Molí de la Vila

Website <https://agora.xtec.cat/iesmolidelavila/> | Final grade 8.61

● LANGUAGE SKILLS

Mother tongue(s): **DUTCH**
Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1
SPANISH	C2	C2	C2	C2	C2
CATALAN	C2	C2	C2	C2	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user